

**Welcoming remarks by the Mayor of Lim345 Local Municipality, Her
Worship Cllr Bila Tintswalo Joyce during the Batho Pele Build-Up
Event which was held on the 10th of November 2017 at 11h00.**

Acknowledgements:

- **Programme Directors;**
- **The Executive Mayor of Vhembe District Municipality, Her
Worship, Cllr Radzilani FF;**
- **Mayor's from other municipalities;**
- **Speakers and Chief Whips in our midst;**
- **MMCs and EXCO Members present here;**
- **Fellow Councillors;**
- **Hosi Mtititi and other traditional leaders present here;**
- **Officials from our municipalities;**
- **Representatives from Sector Departments;**
- **NGO's and Community Based Structures;**
- **Community Members;**
- **Members of media;**
- **Business, Pastors and Traditional Health Practitioners forums;**
- **Distinguished guests;**

Good morning!

Let me on the onset, welcome all of you to Ward 36 of Collins Chabane Local Municipality at Mtititi Altein, which is situated at the borders of South Africa.

We are only a few minutes away from the Kruger National Park, which is a vacation destination of choice from which we draw our pride. It is also one of the best tourist attractors across the Southern African hemisphere.

Programme Director,

This is the day that the Lord has made for us to focus on service delivery related issues for our community at large.

As a municipality we appreciate that your busy schedules and other commitments have been set aside in order to devote time for us to host this noble event.

Batho Pele is a people's driven public service improvement programme which is anchored on eight principles, which are: consultation, service standards, access to services, courtesy, information, openness and transparency, redress, and value for money.

Public service delivery improvement is a challenge that requires much more than the commitment all of us, as it also demands skills and the availability of public servants to perform their designated functions and duties from time to time.

Ladies and Gentlemen,

For Batho Pele to happen, this will obviously require every public servant to put his or her shoulder on the wheel, so that our people are given only the best quality of service wherever they are. If public servants do not understand where government stands on various

issues, this would obviously become even more difficult for ordinary citizens to understand their expectations and roles.

Therefore, Batho Pele day presents an opportunity for government and Municipalities to provide a detailed account on what has been done, and what still needs to be done, to better the lives of all citizens within our district.

On that note the Collins Chabane Local Municipality heartily welcomes you and wishes you a blissful day.

Thank you.